



# **Solving Employee Performance Problems: How to Spot Problems Early, Take Appropriate Action, and Bring Out the Best in Everyone**

*Anne Bruce, Brenda Hampel, Erika Lamont*

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**Put *every* employee on the path to excellence!**

*Solving Employee Performance Problems* provides the tools you need to handle the most difficult employees—from the chronically late or distractingly dramatic to the disruptive, dishonest, or downright insubordinate.

Taking a heavy-handed approach to such behaviors might make you feel good for a little while—but using the measured, proactive techniques outlined in this book will be better for you, your staff, and your business. With *Solving Employee Performance Problems*, you'll learn how to take ownership of your employees' behaviors, master conversations about poor performance, conduct productive follow-ups, and ultimately generate:

- Greater engagement and ownership of work
- Higher levels of collaboration and productivity
- Increased loyalty and retention rates
- Gainful ROI from everyone who works for you

There's a direct link between growth of individual employees and organizational growth. Use *Solving Employee Performance Problems* to be someone who manages proactively. It's the only way to make a positive difference in the life of your employee—and make a positive impact on the future of your company.

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