



# The Certified Quality Technician Handbook

*Donald W. Benbow, Ahmad K. Elshennawy, H. Fred Walker*

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This book covers all of the topics listed in the Certified Quality Technician Body of Knowledge. The conversational tone of this reference book makes it easy to read while helping readers master quality assurance subject matter. Those interested in auditing, design of experiments, education, management, quality costs, sampling, and reliability will find this text helpful. Whether you want to brush up on skills needed in your profession, or review material before taking the Certified Quality Technician exam, this guide can help. Readers do not need a formal statistical background nor is it necessary to attend a course before using this book. This guide can also help an engineer or quality professional brush up on skills required for one's job due to newly assigned responsibilities.

Additionally the authors provide references and introductions to topics that quality technicians will need as they grow more advanced in their career. Review questions are included in a supplementary section. While no text can guarantee success, it's an excellent resource for those preparing to take the Certified Quality Technician exam or for your professional library.

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